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## CARE SERVICES PORTFOLIO HOLDER BRIEFING

Meeting to be held on 23 September 2015

This item will only be debated if a member of the Committee requests a discussion be held, in which case please inform the Clerk 24 hours in advance indicating the aspects of the information item you wish to discuss. In addition, questions on the briefing should also be sent to the Clerk at least 24 hours before the meeting.

### 13. QUESTIONS ON THE INFORMATION BRIEFING

The Briefing comprises:

- 1 CONTRACT MONITORING ACTIVITY UPDATE (Pages 3 - 16)
- 2 COMPLAINTS ANNUAL REPORT 2014/15 (Pages 17 - 34)

Members and Co-opted Members have been provided with advanced copies of the briefing via email. The briefing is also available on the Council website at the following link:

<http://cds.bromley.gov.uk/ieListMeetings.aspx?CId=559&Year=0>

Printed copies of the briefing are available upon request by contacting Graham Walton on 020 8461 7743 or by e-mail at [graham.walton@bromley.gov.uk](mailto:graham.walton@bromley.gov.uk).

*Copies of the Part 1 (Public) documents referred to above can be obtained from*  
<http://cds.bromley.gov.uk/>